



Vodacom Fibre Prepaid

Customer Electronic Approval Step-By-Step Guide

Vodacom Electronic Quote Customer Approval

Step 1: You will receive an e-mail with the following subject, “Vodacom Electronic Quote Customer Approval required”. At the bottom of the e-mail there is a “Vodacom Electronic Approval” link. Please click on this link to view and accept the quote. The link will re-redirect you to the “online” quote approval portal.

Links:

Name
My Order Progress
Vodacom Electronic Approval
Vodacom Home

Service

Description	Asset Number	Service ID
10240Kbps Line Speed	S19101737982	S19101737982
Vodacom Fibre Broadband Prepaid	P19101737990	P19101737990
Nokia G240W-C Router Leased	S19101737991	S19101737991

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To manage your contact details click on: [Contact Self-Service](#)

Step 2: Please click “continue” you will receive a OTP (One Time Pin) via SMS, Please type in the OTP code and click Submit

The screenshot shows a web browser window with the Vodacom website. The address bar shows the URL: qsbl02zaccmwi.vodacom.corp/DHA_enu/start.swe?SWEBU=1&ld=2-1KP1QOM&SWEMethod=DHA&SWECmd=InvokeMethod&SWEBHW.... The page title is "Online Process" and it is addressed to "Dear Surabhi Baoker". The message states: "Customer approval required for Order: SO191024-510074. In order for this transaction to be successful, you will need to perform a One Time Pin authentication." A red "Continue" button is visible. The footer contains social media icons, a "Contact us" button, and a navigation menu with categories: Vodacom South Africa, Help me, and About us. The Windows taskbar at the bottom shows the date as 2019/10/24 and the time as 11:36.

Step 3: You can now view the order, please tick all 5 terms and conditions tick boxes and click “Order Now” to approve the order.

Vodacom Fibre - Detailed Breakdown

Contact: Automation123.Automation321
 Account Name: BLIGNAUT WEALTH MANAGERS
 Quote Number: Q211102-461827

Total Price R599.00 PM x1 Month Incl VAT
 R1598.99 Once Off

Invoice Description	Qty	Onceoff	Monthly
20480kops Line Speed	1		R1390.43
Fibre Access			R367.05
Line Rental			
20Mbps Prepaid 20/10 Uncapped			
Suburb Specific Levy			
Vodacom Fibre Service Activation			
Fibre Access Line Setup			
Vodacom Fibre Service Schedule_2019-03_V5			
Nokia Q240W-Router	1		R153.92
Sub Totals			R1390.43
VAT			R208.56
Total (Including VAT)			R1598.99

Buttons: Print Quote, Start Over, Feedback?, Order Now

Vodacom Quotation Ref: Q211102-461827 / Rev: 1

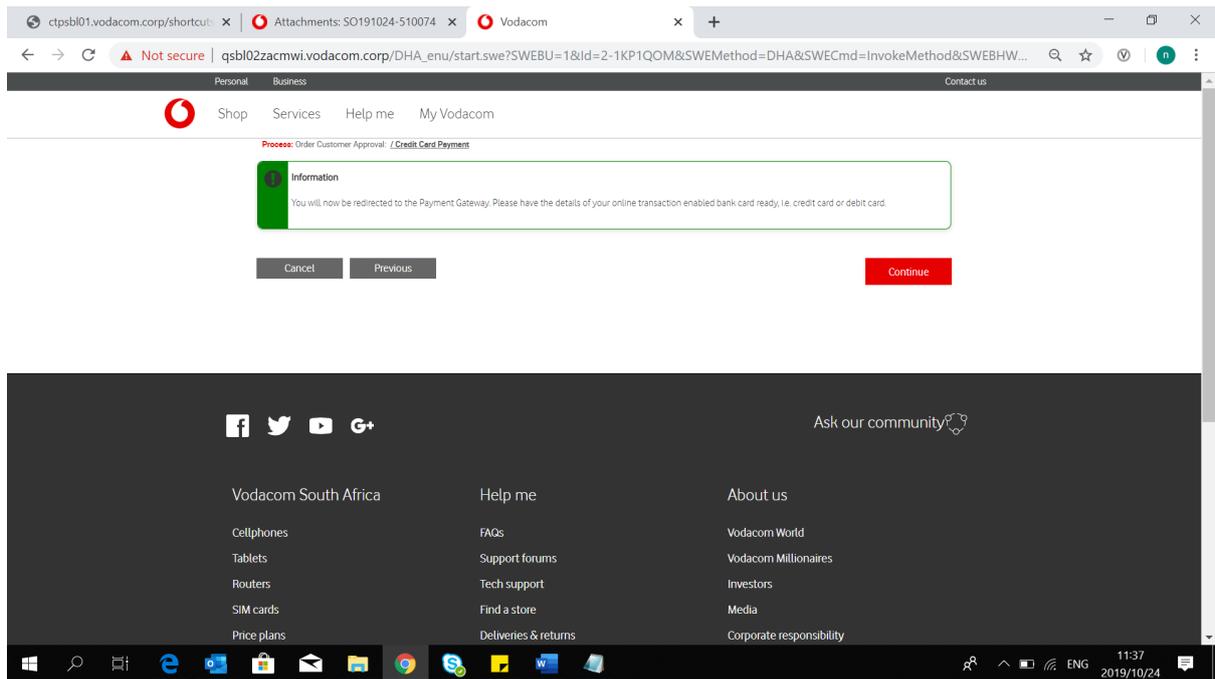
Customer Details		Vodacom Details	
Customer:	BLIGNAUT WEALTH MANAGERS (VB006013)	Company:	Default Organization
Contact Person:	Automation123.Automation321	Contact Person:	
Contact Number:	+27785469521	Contact Number:	() -
Email Address:	123@gmail.com	Email Address:	
Date of Quotation:		Contract Term:	Contract term is set on the line item below.

Vodacom Fibre Broadband Prepaid				Non-Recurring	Recurring
Solution	Mth.	Name	Solution ID		
1x Vodacom Fibre Broadband Prepaid	1	20480kops MONTHLY PLAN	P21115770432	R1,390.43	R520.87
Fibre Access	1	20480kops MONTHLY PLAN	S21115770424		R0.00
Line Rental					
20Mbps Prepaid 20/10 Uncapped					
Suburb Specific Levy					
Vodacom Fibre Service Activation					
Fibre Access Line Setup					
TOTAL:				R1,390.43	R520.87
VAT:				R208.56	R78.13
TOTAL INCLUDING VAT:				R1,598.99	R599.00

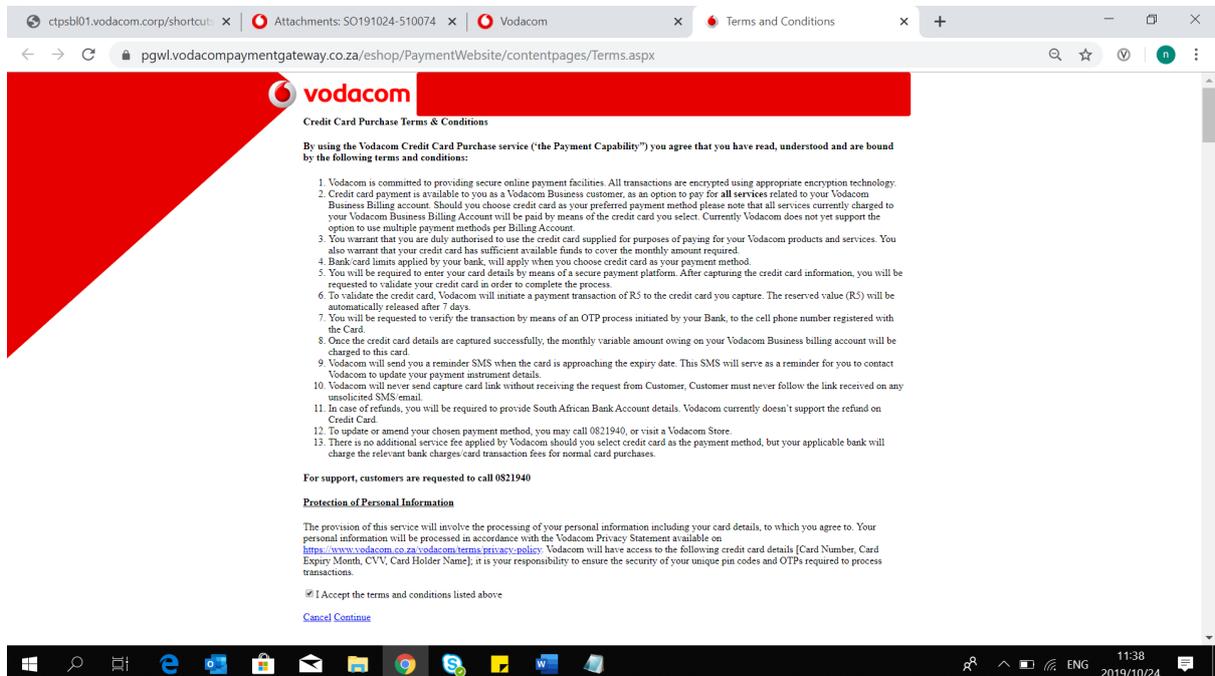
Grand Total

GRAND TOTAL:	R1,390.43	R520.87
VAT:	R208.56	R78.13
GRAND TOTAL INCLUDING VAT:	R1,598.99	R599.00

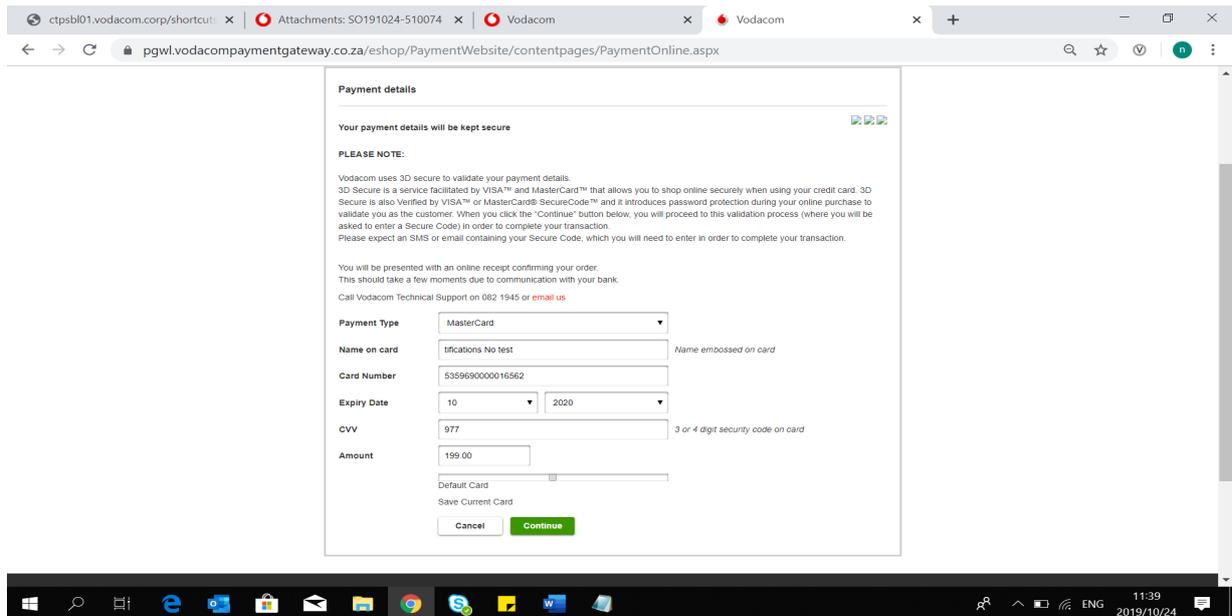
Step 4: An information message pops up “you will now be redirected to the payment gateway”, click “continue” to be re-directed to the Payment Gateway.



Step 5: The Credit Card Purchase Terms and Conditions page will be displayed, tick “I accept...” and then click continue (bottom left).



Step 6: Please enter your debit/credit card details for payment and click "Continue".

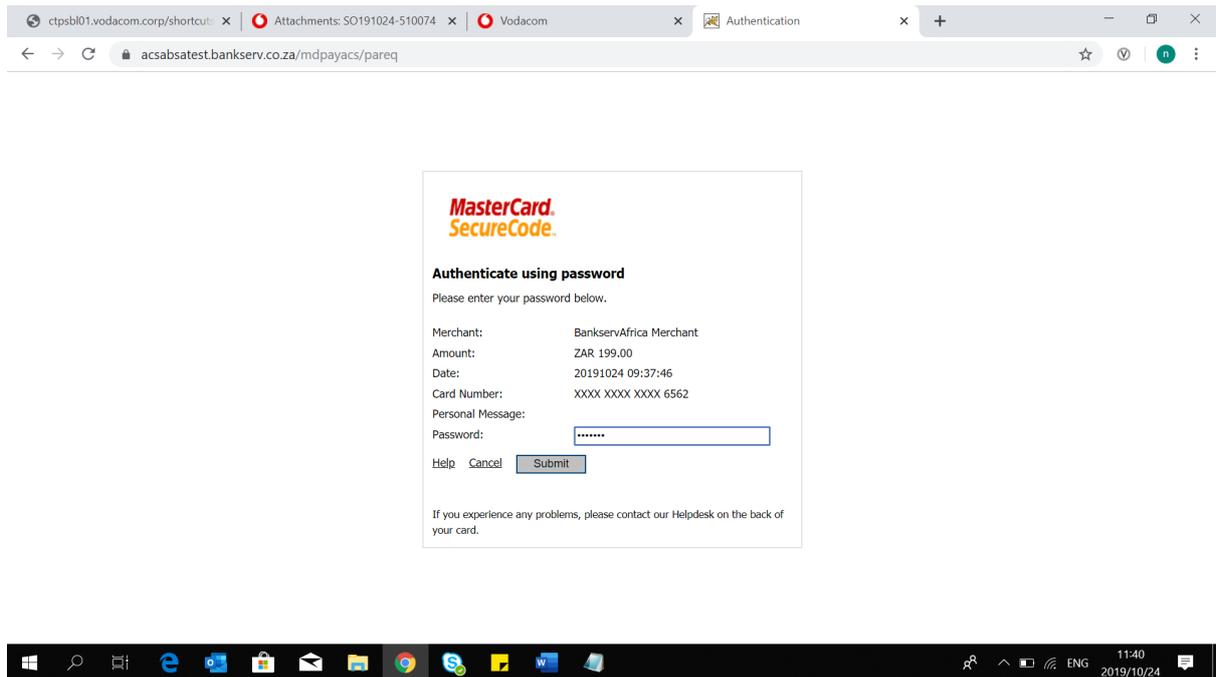


The screenshot shows a web browser window with the URL `pgwl.vodacompaymentgateway.co.za/eshop/PaymentWebsite/contentpages/PaymentOnline.aspx`. The page title is "Payment details". A security notice states: "Your payment details will be kept secure". A "PLEASE NOTE:" section explains that Vodacom uses 3D Secure for validation and that a Secure Code will be sent via SMS or email. Below this, a form is displayed with the following fields:

- Payment Type:** MasterCard (dropdown menu)
- Name on card:** tifications No test (text input)
- Card Number:** 535969000016562 (text input)
- Expiry Date:** 10 / 2020 (date selector)
- CVV:** 977 (text input)
- Amount:** 199.00 (text input)

At the bottom of the form are "Default Card", "Save Current Card", "Cancel", and "Continue" buttons. The Windows taskbar at the bottom shows the time as 11:39 on 2019/10/24.

Step 7: An OTP will be send to the customer's mobile phone and must be entered here then click submit.



The screenshot shows a web browser window with the URL `acsabsatest.bankserv.co.za/mdpajacs/pareq`. The page features the MasterCard SecureCode logo and the heading "Authenticate using password". A message asks the user to "Please enter your password below." The form includes the following details:

- Merchant:** BankservAfrica Merchant
- Amount:** ZAR 199.00
- Date:** 20191024 09:37:46
- Card Number:** XXXX XXXX XXXX 6562
- Personal Message:** (text input field)
- Password:** (password input field)

Buttons for "Help", "Cancel", and "Submit" are located below the form. A footer note states: "If you experience any problems, please contact our Helpdesk on the back of your card." The Windows taskbar at the bottom shows the time as 11:40 on 2019/10/24.

Step 8: You complete the electronic approval and payment process by clicking "Finish".

The screenshot shows a web browser window with the Vodacom website. The address bar displays the URL: `qsb102zacamwi.vodacom.corp/DHA_enu/start.swe?SWECmd=InvokeMethod&SWEMethod=DHA&SWEService=VSFA+Toolkit+for+Browser...`. The page header includes the Vodacom logo and navigation links: Shop, Services, Help me, My Vodacom, and Contact us. A progress indicator at the top reads "Process: Order Customer Approval / Complete". The main content area features a large green checkmark and the word "COMPLETE" in red. Below this, a message states: "Your electronic approval, and payment details have been captured." A red "Finish" button is visible on the right. A "Form Applet" button is located below the message. The footer contains social media icons (Facebook, Twitter, YouTube, Google+), the text "Ask our community", and a grid of links for various services and support options. The Windows taskbar at the bottom shows the time as 11:41 on 2019/10/24.

The screenshot shows the same web browser window as above, but the page content has updated. The main heading is "Thank you!" in red. Below it, a message states: "You have successfully completed the process." A secondary message reads: "Should you have any questions or require further assistance, please contact your account administrator or call Vodacom and speak to a call centre agent." The "Finish" button is no longer visible. The rest of the page layout, including the header, footer, and taskbar, remains the same as in the previous screenshot.

Customer Notifications

After successfully completing the order, the customer will receive the below email confirming the fibre order.



Vodacom Fibre Order Confirmation Letter

Sales Order #	SO211115-759522
Solution ID	P21114362444
Customer	JOHN SMITH
Billing Account #	D0005650
Product	Vodacom Fibre Broadband Prepaid Promotion
Progress	
Your order is ready for installation! You'll receive a notification that will allow you to book an installation appointment online.	

Dear JOHN SMITH,

Thank you for choosing Vodacom Fibre. We have received your Vodacom Fibre order. Please note that the Vodacom fibre services are provided over Vodacom network.

You will receive another email from Vodacom that will allow the client to book a fibre installation appointment online. Please refer to the Vodacom SB Fibre - Installation Appointment Booking Guide.pdf for a detailed step-by-step guide.

Usage Notifications:

The Vodacom Fibre Prepaid customers will receive an email and SMS notifications when the data usage reaches 50%; 80% data threshold and 100% data depletion.

Terms and conditions:

The Vodacom Fibre Prepaid Terms and Conditions are subject to Vodacom Fibre General Terms and Conditions and are available on the following link

<https://www.vodacom.co.za/vodacom/terms/fibre/vodacom-fibre>

****End of Document****